



**IMPORTANT INFORMATION – COVID-19 UPDATES**

We value the long-standing relationships we have built with you. The health, safety and well-being of our customers, colleagues and community are our top priority.

After careful consideration of surrounding the COVID-19 spread situation,

**We decided to temporary close Manhattan branch effective Monday, March 23, 2020 until further notice.**

Manhattan team will be keep connected and will provide the same service at other Branch location and/or via online and phone. All other Branches will remain open with normal business hour until further notice.

We will make sure to provide the safest, convenient banking services and work together with all of you to minimize any disruptions of service when you need our help during this difficult time. Manhattan customers can access the account 24/7 via online banking or by downloading NewBank smart phone app.

In the event that the COVID-19 outbreak should result in disruptions to normal business hour, we have contingency plans in place that enable us to provide you and your business continuation of banking service.

We also want to remind you that you can always access your account in person at any Branches or ATM, remotely via Online Banking at [newbankusa.com](http://newbankusa.com). Mobile deposit is also available for business customers who have enrolled with us. If you have not enrolled in NewBank Online Banking or downloaded the NewBank Mobile application, please call to any of our Branch team for assistant.

If we reach out to you, we will not ask personal information via email. Please protect yourself from scams by being cautious not to provide any confidential information through any emails.

We hope that you and your family are safe and stay healthy while we will keep monitoring and assessing this global challenge.

The health and safety of our employees, customers and community is our utmost priority.

We appreciate your business and we assure that we will work together with you to get through this uncertain time.

Sincerely,

Keun Taek Han, President & CEO  
NewBank